



सीमाशुल्क (निवारक) केआयुक्तकाकार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS (PREVENTIVE) 55-17-3 , सी -14 , 2 तल , औद्योगिकएस्टेट, ऑटोनगर , विजयवाड़ा — 520 007

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C.No.VIII/48/225/2017-CPC (SEVOTTAM)

Dated 19.01.2018

Standing Order No. 02/2018- Sevottam

Sub: SEVOTTAM – Implementation of SEVOTTAM in Kakinada Custom House – Nomination of Nodal officer - Regarding

The Central Board of Excise & Customs had decided to roll out implementation of SEVOTTAM in the newly created Commissionerates strictly. The instructions for implementation of SEVOTTAM in Kakinada Custom Hosue has already been issued vide this Office file C.No.VIII/48/03/2015-CPC (SEVOTTAM) dated 14.01.2016. All the Officers and Staff shall strive to implement SEVOTTAM in Kakinada Custom House and shall follow the instructions issued from time to time in this matter.

- 2. Shri S. Narasimha Reddy, Joint Commissioner of Customs, Kakinada Custom House, Kakinada will be the overall in-charge of implementation of SEVOTTAM.
- 3. The requirements as per guidelines prescribed in CBEC Service Quality Manual (SQM)-3.0 Revision No.1 for implementation of SEVOTTAM shall be followed and after complying with the requirements, application for BIS certification shall be submitted to this Office for onward submission. The process shall be completed within three months from the date of issue of this Order.
- 4. A Public Notice No.01/2016-Sevottam dated 14.01.2016 issued by this Office for implementation of SEVOTTAM, may please be followed strictly and the same may be circulated to all the stakeholders also.

(सुधा कोका /SUDHA KORA)

आयुक्त /COMMISSIONER

То

Shri S. Narasimha Reddy, Joint Commissioner of Customs, kakinada Customs House, kakinada. (Any clarification may contact Shri K.V.Mohan, Supdt. NACIN, Vizag (Mobile No is 9492534536).

Copy to the Deputy / Assistant Commissioner of Customs, Kakinada Customs House, Kakinada.

Copy to the Superintendent (Cust-Tech) Hqrs Office, Customs Preventive Commissionerate, Vijayawada for information.

Copy to the Superintendent (Computers), Hqrs Office, Customs Preventive Commissionerate, Vijayawada for uploading this standing order in web site.